



SAFETY BULLETIN

26-001

February 19, 2026

TO: All Personnel

FROM: Health and Safety Committee

SUBJECT: Request for Information on Thermal Imaging Camera (TIC) Issues

Request for Information on Thermal Imaging Camera (TIC) Failures

We are currently seeking information from operations personnel regarding any failures, issues, or perceived concerns related to the use of thermal imaging cameras (TICs), specifically following the transition to the new Bullard QXT Pro model in December 2025.

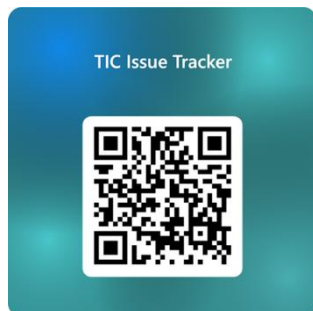
Overview of Reported Issues

Since the rollout of the new TICs, several reports have been made about problems or concerns encountered during their operation. While these accounts are currently anecdotal, we are gathering all available information about issues experienced with the TICs. In many cases, members believed the incidents were isolated, but the frequency and significance of these reports require us to determine whether further investigation or review is necessary.

Instructions for Reporting

Please complete the provided form for each distinct issue identified. If multiple issues occurred during a single deployment of a TIC, only one MS Form submission is required.

<https://forms.office.com/g/q53SLpXV7C>



Daily Equipment Checks

As crews conduct their formal shift morning checkoffs, please exercise diligence in verifying the operational capability of all equipment, including TICs.

Contact Information

For questions or if additional information needs to be communicated, please email safety@unifiedfireut.gov or contact any member of the Health and Safety Committee.