



UNIFIED FIRE AUTHORITY

MEMORANDUM

24-032

March 5, 2024

TO: All Personnel

FROM: EMS Division Chief Rob Ayres

SUBJECT: NEMSIS Run Type Update

Thank you for your patience with the disposition changes for NEMSIS v.3.5. We have had many questions and are still working through best practices for using these new dispositions. We will keep you informed as we continue to gain insight from NEMSIS and from our experiences. Please continue to provide us with your questions and feedback.

We have another, much easier change to communicate with you due to the NEMSIS updates. Initial direction was to utilize the “APP – Emergency Response” run type for most 911 emergency calls. We have since found out this is not the correct run type we should be using as “APP” actually stands for “Advanced Practice Paramedic”. Therefore, we will be turning off “APP – Emergency Response”, so you will no longer see that in the run type pick list. Instead, your options for Run Type will be:

- Emergency Response (Primary Response Area)
- Emergency Response (Mutual Aid)
- Emergency Interfacility Transfer
- Public Assistance/Other Not Listed

The majority of our responses should fall into the “Emergency Response (Primary Response Area)” category. This should be used when you are responding to a 9-1-1 call in our response area. Any incident number in Salt Lake County that starts with “UF” is in our primary response area. For Eagle Mountain calls, the jurisdiction should be indicated on the iSpy application.

If you are responding in a neighboring area (i.e. Murray or West Valley), you should choose the “Emergency Response (Mutual Aid)” option. In Salt Lake County, any incident number that *DOES NOT* start with “UF” is a mutual aid incident. For Eagle Mountain calls, the jurisdiction should be indicated on the iSpy application. When going to a Facility (defined as a place where a nurse and/or doctor has evaluated the patient), you should choose “Emergency Interfacility Transfer.” Examples of “facilities” are the Taylorsville and Herriman FSEDs and the Snowbird or Alta Clinics.

For any other type of support services where we are requested (i.e. SWAT or special event standby) you should choose “Public Assistance/Other Not Listed”. This SHOULD NOT be used for “lift assist” calls that come through 9-1-1. Those incidents are emergency responses and should be documented as such.

EMS Division will work with our dispatch centers and reporting vendor to explore the possibility of auto-completing this field from dispatch data.

Please feel free to contact the EMS Division on-call number with any questions regarding the run types or what you should be using in certain circumstances. If you are not sure, please call and ask before locking the call.

Remember to update your tablet!

