



# UNIFIED FIRE AUTHORITY

## MEMORANDUM

26-013

January 29, 2026

TO: All Personnel

FROM: Operations Chief Kay

SUBJECT: Immediate VECC Dispatch Configuration Change –  
Apparatus Response Status Updates

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Effective immediately, VECC has implemented a dispatch configuration change that affects how apparatus response statuses are updated.

Apparatus response status changes will no longer be made via the MDT.

All response status updates must now be communicated by radio to the VECC dispatcher on the assigned response channel, after which the dispatcher will make the appropriate change in CAD.

### IMPORTANT REMINDER:

- Channel 1 is NOT monitored by VECC dispatch.
- All status changes and all operational communication with dispatch must occur on the assigned response channel.
- Do not rely on Channel 1 for any dispatch-related communication.

### Key points:

- Status changes must be verbally transmitted to VECC.
  - En route
  - Stage
  - At scene
  - En route to hospital
  - At hospital

- Available on radio from scene
- Not available
  
- Clear and timely radio communication is essential to maintain accurate CAD data.
- Proximity automatic status remains unchanged:
  - A (Available in Quarters) – still functions as normal
  - AI (Available on Radio) – still functions as normal

Listed below are the stations and their primary response channels for reference:

- Fire Channel 2 (East Area) – Operations response channel for zones 41, 42, 43, 81, 82, 83, 101, 104, 106, 108, 110, 113, 112, 116, 119, 125, and 126. Includes Battalions BC41, BC81, BC11, and BC14.
- Fire Channel 3 (West Area) – Operations response channel for zones 52, 53, 54, 55, 71, 72, 73, 74, 75, 76, 102, 107, 109, 111, 115, 117, and 118. Includes Battalions BC51, BC71, and BC13.
- Fire Channel 4 (South Area) – Operations response channel for zones 21, 22, 23, 61, 62, 63, 64, 91, 92, 103, 120, 121, 123, and 124. Includes Battalions BC21, BC61, BC91, and BC12.

This change is effective immediately and applies to all response personnel. Please ensure your people are aware of this change and operating accordingly.

Any questions or operational issues related to this change should be routed through the normal chain of command.