



UNIFIED FIRE AUTHORITY

MEMORANDUM

26-147

August 27, 2026

TO: All Personnel

FROM: Captain Simons

SUBJECT: Telestaff Outbound Number for SMS Notifications

Telestaff recently upgraded its OutboundSMS text messaging service. Going forward, text messages from Telestaff will come from the five-digit short code **55754**.

UKG has indicated that no action is required from Operations personnel, and you should not need to reverify your phone number. However, if you experience issues receiving Telestaff messages, you may need to complete the verification process again.

Instructions are available in TargetSolutions through the File Center. The assignment can be self-assigned and is titled **“How to Verify Your Phone Number for Texting.mp4**.