

Effective September 1st, 2025

Here's what you need to know and what to expect as APA Benefits takes over the management of your VEBA Medical Expense Plan.

1. Your New Benefits Card (For Former Employees)

- **Look out for your new benefits card!** It will arrive at your home address within the next 15 days.
- You will receive **two cards**: one for you and one for a spouse or taxable dependent.
- **Important:** You must activate your card prior to use.
- Need more than two cards? You can request additional sets online or through the app for a fee of \$5.

2. Get Connected: Welcome Email, Website & App

- **Watch your inbox!** You will receive a **welcome email** from APA Benefits.
- This email will provide your **login information** for the new website portal and app.
- **Download the App Today!** Search for "APA Benefits Inc" in your app store to get started.

3. Learn More: Watch the VEBA Video!

- A comprehensive VEBA video will be available to guide you through the changes. **Be sure to watch it!**

4. Have Questions? We're Here to Help!

For specific questions or personalized assistance, reach out to us:

- **Call our Customer Service: 888-311-7478**
- **Schedule a One-on-One Benefit Call with a Benefit Account Manager:**
 - **Dee Collins:** dcollins@apabenefits.com
 - **Janice Hughes:** jhughes@apabenefits.com
 - **Jana Christensen:** jchristensen@apabenefits.com

APA Benefits, Inc. VEBA Contact Information:

Toll Free 1-888-311-7478

Monday – Friday 8am-5pm MT

Email info@apabenefits.com

Address 8899 S 700 E Suite 225 Sandy UT 84070

Get started with **APA**
Benefits, Inc. App in minutes.

Thank you
APA Benefits Team

